



Nordic Ecolabel - Swan

Annual Report 2010



Reykjavík City Hostel - Farfuglaheimilið í Laugardal
Report made by the Green group:
Sigríður Ólafsdóttir, Mathilde Régnard and Rafal Ziolkowski



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1. General description

O1 Description of the Hotel

- Type of establishment/general description – **Youth Hostel**
- The facility has its own garden which is **less than 1000 m²** and **doesn't have its own restaurant**, it has only a breakfast room

Appendix nr.3: *General description*

2. Limit values

2.1. Class Division

According to Version 3.0 of the Swan labelling criteria, Reykjavík City Hostel belongs to Swan Label **Class B**, as it satisfies the parameters of lodging occupancy (58%).

Appendix nr. 4: *Total Overnights 2010*

2.2. Energy consumption

The limit value for energy consumption has been chosen using measurement criteria **Option 2: Electricity and heating consumption per year and guest night.**

**All calculations use estimated numbers*

- Yearly consumption of electricity – **102.315,74 kWh** (*without laundry*)
- Yearly consumption for washing machines and dryers – **28.804,26 kWh**

Total: 102 315,74 kWh/34 091 guest-night = **3 kWh/guest night**

Limit value for Class B facilities in Iceland is 62.5 kWh/guest night

Appendix nr.5: *Energy and water per overnight, overview 2006-2010.*

Appendix nr. 6: *Energy consumption 2010.*

Appendix nr. 39: *Action plan 2011*

2.3. Water consumption (litres/guest-night)

**All calculations use estimated numbers*

- Yearly water consumption of hot water – **6208,88 m³**
- Yearly water consumption of hot water for laundry – **148,12m³**
- Yearly water consumption of cold water – **3430,00 m³**
- Yearly water consumption of cold water for laundry – **497,45m³**

Total: 9 141 380 l/34 091 guest-night = **268,15 l/guest-night**

Limit value for the Class B in Iceland is 250 l/guest-night

Appendix nr.5: *Energy and water per overnight, overview 2006-2010.*

Appendix nr. 7: *Water consumption 2010.*

Appendix nr. 39: *Action plan 2011.*

2.4. Chemical products (i.e cleaning agents)

- All purpose cleaner (Planta Soft): 14.835 g/35.543: **0,42g/guestnight**
- Dishwashing liquid (Planta Aloe): 43.337g/35.543: **1,22g/guestnight**
- Handsoap (Pro Cream): 149.280/35.543: **4,20g/guestnight**
- Washing powder (Novaren): 187.698/35.543: **5,28g/guestnight**
- Cleaning pasta (Fix Universal): 9.100/35.543: **0,26g/guestnight**
- Toilet cleaner (Sanira System): 7.582/35.543: **0,21g/guestnight**
- Dishwashing agent (Suma): 85.098g/35.543: **2,39g/guestnight**
- Desinfection liquid (Undri): 8.784g/ 35.543: **0,25g/guestnight**

Total: 505 714g/ 35 543 guest-night = **14,23 g/guestnight**

Limit value for Class B is 30 grams/ guestnight

Appendix nr. 2: *Summary and declaration from supplier*
Appendix nr.8: *Overnights and chemical products consumption.*
Appendix nr.9: *Chemical products consumption 2010.*
Appendix nr. 39: *Action plan 2011.*

2.5. Waste management

Total unsorted waste: 9 330kg/34 091 guest nights = **0.26kg/guest-night**
Limit value for Class B is 0,9 kg/guest-night
Appendix nr.10: *Waste 2010.*
Appendix nr. 39: *Action plan 2011.*

3. Environmental requirements

3.1. Operation and maintenance

Mandatory requirements

O2 Refrigerants

Refrigeration equipment, freezers, heat pumps and air conditioning equipment in hostel are not refilled with CFC/ HCFC refrigerants.

Appendix nr. 11: *Refrigerants.*
Appendix nr.12: *Vending machines & maintenance.*

O3 Outdoor lighting

All outdoor lighting are time or needs based. Compact fluorescent lamps are used for night lighting. Entrance lighting, illuminated signs and emergency lighting are exempt.

O4 Sauna

Reykjavik City Hostel does not provide sauna facilities for guests.

Pointscore requirements

P1 Energy analysis

An energy analysis 2009 has been done. **(3 points)**
An energy analysis 2010 has been commissioned and will be implemented within 1 month.
Appendix nr. 13: *Energy analysis 2010 & 2009.*

P2 Heat consumption

More than 90% of our heat comes from renewable energy or waste heat/heat pumps. **(3 points)**
Geothermal water is used for heating. We do not use heat from sewage and/or chillers.
Description about energy, electricity and heat in Iceland *Orkuveita Reykjavíkur*
(<http://www.or.is>)

P3 Electricity consumption

More than 90% of our electricity comes from renewable sources. **(3 points)**
Description about energy, electricity and heat in Iceland *Orkuveita Reykjavíkur*
(<http://www.or.is>)

P4 Refrigerants

All heat pumps, refrigeration appliances, freezers and air conditioning equipment are HCFC and CFC free. **(2 points)**
The necessary documentation is already required by O2.
Appendix nr. 11: *Refrigerants.*

P5 Heat recovery

Less than 50 % of the ventilation system is connected to heat recovery and we do not use heat from sewage and/or chillers. **(0 point)**

Ventilation is calculated based on air flow.

P6 Control of ventilation system and interior lighting

The ventilation system is timer-controlled in more than 90% of the rooms that are ventilated. **(2 points)**

The interior lighting is presence-controlled in at least 50% of the rooms which are not intended for the guests. **(0.5 points)**

Appendix nr. 14: *Ventilation system.*

Appendix nr. 15: *Interior lighting presence controlled, sensors.*

Appendix nr. 39: *Action plan 2011.*

P7 Low - energy lamps

≥80% of the light sources in the establishment are low-energy lamps. **(3 points)**

Hostel uses energy saving bulbs- Sparpera. Only the halogens in the breakfast area are not considered to be energy saving lamps.

Appendix nr. 16: *Bulbs and lamps.*

Appendix nr. 37: *Implementation of action plan 2010.*

Appendix nr. 39: *Action plan 2011.*

P8 LED lamps

<20% of the spotlights in the establishment are LEDs or similar products. **(0 point)**

Some spotlights in the establishments are LEDs or similar. The hostel is progressively installing LEDs.

Appendix nr. 16: *Bulbs and lamps.*

Appendix nr. 37: *Implementation of action plan 2010.*

Appendix nr. 39: *Action plan 2011.*

P9 Toilets

More than 90% of the WCs used a maximum of 6 litres of water per flush. **(1 point)**

P10 Toilets

More than 50% of the WCs provide 2 flush options. **(1 point)**

40 toilets (of 40) in hostel have 2 flush options. In 2010, 2 flush options were installed on the last 4 toilets which still did not have them.

Appendix nr. 17: *Installation of double flush.*

Appendix nr. 37: *Implementation of action plan 2010.*

P11 Water saving taps

More than 90% of mixer taps for washbasins are of the water-saving type, with a maximum flow rate of 8 litres/minute. **(2 points)**

Total score for operation and maintenance: 20.5 points
Maximum total score for operation and maintenance: 25 points
At least 60 % of the points requirements are met: Yes, 82 %

3.2. Hotel's premises and purchased products

Mandatory requirements

O5 Fittings and fixtures

O6 New purchases of textiles

Newly purchased textiles are not treated with halogenated flame retardants.

O7 New purchases of low-energy lamps and fluorescent tubes

Appendix nr. 16: Bulbs & lamps.

O8 Kitchen rolls, paper towels and toilet paper

More than 90 % of the volume of purchased tissue products are ecolabelled.

Appendix nr. 18: Kitchen rolls, paper towels and toilet paper

Point score requirements

P12 Toner cartridges

The empty cassettes are collected and left at a recycling centre for reuse or recycling. **(0.5 points)**

The toner cartridges - "Xerox" - for the Black and White printer are "second hand". Xerox collects old cassettes for refilling in factory. After use in the hostel, these cassettes are sent to the recycling center.

Appendix n.r 20: Ecolabelled consumables.

P13 Office machines

More than 90% of office machines (computers, faxes, copiers, etc.) are operated with the standby function activated. **(1 point)**

The Swan office and the hostel have agreed on exclusion of the 2 reception computers in the office machine definition. Indeed the point of sale needs to be connected 24h/7 days and to be opened quickly.

Appendix nr. 19: Office equipment.

P14 Printed matter

More than 90% (measured as a percentage of production costs) of the printed matter ordered by the hotel is ecolabelled. **(2 points)**

Hostel marketing materials, brochures and keycard holders are printed at a Swan labelled printing company "Guðjón Ó" (license nr. 141-381).

Appendix nr. 22: Ecolabelled services.

P15 Ecolabelled soap and shampoo

Ecolabelled soap and shampoo are used in more than 90% of the bathrooms/toilets. **(2 points)**

Swan ecolabelled soap (license nr. 527-018) are used in all bathrooms/toilets for guests and in common area bathrooms. There is no shampoo provided.

P16 Dispensers for soap and shampoo

Soap and shampoo dispensers are installed in more than 90% of the bathrooms/ toilets. **(1 point)**

P17 Drinking glasses and mugs

Only reusable glasses/reusable mugs are used by the hotel for serving beverages. **(1 point)**

P18 Returnable bottles or barrels/tanks

More than 90% of the hostel's total volume of beer, soft drinks and mineral water are delivered in recycling containers, for example bottles, barrels or tanks.

(2 points)

Appendix nr. 31: Waste management.

P19 Work clothes

No work clothes are washed using traditional dry-cleaning methods. **(0.5 points)**

The establishment does not use special work clothes.

Appendix nr. 21: Ecolabelled durable goods.

P20 Working environment

The establishment's working environment hasn't been analysed by an independent ergonomic expert. **(0 points)**

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In the beginning of the year 2011, the hostel has ordered an ergonomic analysis.

P21 Purchase of ecolabelled consumables (max. 4p)

Purchased ecolabelled consumables reach 4 points. **(4 points)**

Reykjavik City Hostel has been buying biodegradable promotional pens (Blue ink) since 2010. They are offered to guests if needed and are used by employees. The purchaser is Reikiningur

Appendix nr. 20: *Ecolabelled consumables.*

P22 Ecolabelled durable goods/ infrequently bought commodities (max. 3p)

The hostel does not have ecolabelled durable goods. **(0 point)**

Appendix nr. 21: *Ecolabelled durable goods.*

P23 Ecolabelled services (max. 2p)

For groups staying in the hostel, the hostel books pickups from the airport and other tourism services and transportation with an ISO standard certified transport company – Hópbílar hf (ISO 14001:1996). **(1 point)**

Appendix nr. 22: *Ecolabelled services.*

Extra point score requirement for youth hostels

P24 Sale of soap/ shampoo/ detergents (max. 1p)

These items are not sold **(1 point)**

The washing detergent sold to the guest is ecolabelled – Novaren Extra. The hostel does not sell soap and shampoo.

Appendix nr. 23: *List of consumable sold to the guests.*

Appendix nr. 38: *Implementation of Action plan 2010.*

Total score for Hostel premises and purchased products: 16p
Maximum total score for Hostel premises and purchased products: 20p

3.3. Guest rooms

Mandatory requirements

O9 Non-smoking rooms

More than 60% of the rooms are non-smoking.

All 42 guest rooms, common area, guest kitchens and common bathrooms and toilets are non-smoking.

Point score requirements

P25 Bed linen and towels (max. 2p)

-20 >40% of bed linen is certified swan label. **(1 points)**

-20 >40% of bed linen is manufactured with organic fibers **(0.5 points).**

Damaged and old bed linen is replaced by products which are ecolabelled and manufactured with organic fibres (DIBB) AB.

We do not buy new towels but reusing guest left towels.

Appendix nr. 25: *Bed linen*

P26 Lighting

In the guest rooms, there is not presence-controlled lighting at the moment. **(0 points)**

In the common area, there is presence-controlled lighting.

P27 Television sets

Guest rooms do not have television sets. **(1 point)**

Hostel have TVs in other common areas. They aren't ecolabelled but they have eco standby system.

P28 Minibars

Guest rooms do not have minibars. **(1.5 points)**

P29 Water – saving showers

More than 90 % of shower heads are the water saving type with a flow rate of 16 litres/minute. **(0 points)**

In the Action plan 2011 one of the tasks will be to invent a technical solution to have lower flow rate because the organisation patent is currently unavailable. We did not do this in 2010.

Appendix nr. 38: *Implementation of action plan 2010.*

Appendix nr. 40: *Action plan 2011.*

P30 Single-level mixer taps

More than 90% of the mixer taps are single lever mixer taps alternatively sensor controlled. **(1 point)**

At least 92-94 % of the mixer taps are single lever mixer taps alternatively sensor controlled.

P31 Disposable items

No disposable articles are used in the bathrooms/ guest rooms. **(1 point)**

P32 Waste sorting

Guests have the opportunity to sort their waste into at least three fractions. In the kitchen, 7 kind of sorting is available. Each hallway is provided with Cans and Bottles Bins. **(1.5 points)**

Appendix nr. 32: *Waste management.*

Appendix nr. 42: *Guests information.*

P33 Waste paper bin

All bathrooms are equipped with a waste paper bin. **(1 point)**

In 28 guest rooms, private bathrooms have paper waste bins. All common bathrooms have waste paper bins.

P34 Rooms adapted for the physically disabled or allergy sufferers

There is at least one guest room adapted for the physically disabled or allergy sufferers. **(1 point)**

There are 8 double/single rooms on the 1st and the 2nd floor (4 on each floor) that are adapted for the physically disabled; concerning bathroom facilities. However the doors into the corridor and the room doesn't have electronic opener so the person is relying on a mentor. There is no room especially for allergy sufferers.

Total score for Guest rooms: 9.5p.
Maximum total score for Guest rooms: 13p.

3.4. Kitchen and dining room

Mandatory requirements

O10 Disposable items

Disposable items (such as plates, mugs and cutlery), individual portion packs or small packs are not used for the breakfast buffet or in the dining room.

O11 Ecolabelled dishwashing chemicals

More than 70% of the amount of dishwashing detergent which the Hostel uses is ecolabelled. *EU Flower certified Hand dishwashing liquid Planta Aloe (Guest kitchen) and Swan ecolabelled dishwashing detergent Suma Med Alu (Staff kitchen) are the only dishwashing chemicals used in the hostel in 2010.*

Appendix nr. 2: *Summary and declaration from supplier.*

Appendix nr. 26: *Dishwashing detergent Suma Med Alu.*

O12 Non-ecolabelled dishwashing chemicals

The hostel ceased to use non-ecolabelled dishwashing chemicals since 2010.

O13 Non-smoking dining area

The hostel's dining area is a non-smoking area

Point score requirements

P35 Organic food stuffs and beverages

Hostel serves 6 organic products and beverages. **(1,5 point)**

Appendix nr. 25: *Food & beverage purchasing.*

P36 Fairtrade products

Hostel serves at least one Fairtrade product. **(1 point)**

Fairtrade label: brown Sugar, coffee, 4 kinds of tea for breakfast, 8 kinds of tea for the coffee bar

Appendix nr. 24: *Food & beverage purchasing.*

P37 Ecolabelled dishwashing chemicals

90% of the amount of dishwashing detergent is ecolabelled. The dishwashing soap at disposal of the guests is Planta Aloe, EU Flower certified. Dishwashing detergent for the hostel is Suma Med Alu, Swan certified. **(2 points)**

Appendix nr. 2: *Summary and declaration from supplier.*

Appendix nr. 26: *Dishwasher, Suma Med Alu.*

Appendix 27: *Cleaning products purchasing.*

Appendix nr. 39: *Implementation of action plan 2010.*

P38 Dosage of dishwashing chemicals (max. 1p)

All large dishwashers have automatic dosing of Dishwashing detergent and the automatic dosing system is inspected at least four times a year. **(1 point)**

PH & condition of the machine are checked 1 time per week.

Total score for Kitchen and dining room: 5.5p
Maximum total score for kitchen and dining room: 7.5p

3.6. Cleaning and laundry

Appendix nr. 2: *Summary and declaration from supplier.*

Appendix 27: *List of cleaning products.*

Appendix 28: *Dosage system.*

Appendix nr. 37: *Implementation of action plan 2010.*

Mandatory requirements

O14 Disinfectants

Since 2010, the hostel has been using Swan ecolabelled product "Iðnaðar Undri" (licence nr. 165 005th).

The quantity of disinfectants used are included in the total consumption of Chemicals (section 2.4).

Appendix nr.29: *Disinfectant, Undri.*

O15 Ecolabelled laundry detergents

The hostel has been using Swan ecolabelled washing powder "Novaren Extra" (license nr.593 008th) since 2010.

Appendix nr.30: *Washing Powder, Novaren extra.*

O16 Non-ecolabelled laundry products

Since 2010, the hostel has been using Swan certified laundry Novaren extra instead of non-ecolabelled Neutral.

O17 Ecolabelled cleaning products

50% of chemical cleaning products for general cleaning (based on the active substances) are ecolabelled.

O18 Non-ecolabelled cleaning products

Hostel is using 2 cleaning products which are not ecolabelled: Fix Universal and Sanira System.

In 2009, 4 cleaning products out of 9 were not ecolabelled. In 2010, 2 cleaning products used out of 8 were not ecolabelled.

Appendix 31: Stopping consumption of Planta Orange.

Point score requirements

P46 Cleaning without chemicals

This requirement does not apply to Youth hostels.

The Hostel only uses microfiber cloths for daily cleaning and minimise the usage of chemicals.

(2 points)

P47 Ecolabelled laundry products

More than 90% of the amount of chemical laundry products (calculated in terms of active substances) are ecolabelled. **(2 points)**

P48 Ecolabelled cleaning products

More than 80% of the amount of chemical products used for regular cleaning (calculated in terms of active substances) are ecolabelled. **(2 points)**

P49 Bed linen and laundry

Bed linens and towels are washed by the hostel. **(1 point)**

P50 Exact dosing

We have dosing systems for all the cleaning liquids and materials and clear instructions in all cleaning closets. Hostel is using special "dosing cups".

(0 point)

P51 Concentrated products

More than 50% of cleaning products are concentrated. **(1 point)**

Total score for Cleaning and laundry: 8p
Maximum total score for Cleaning and laundry: 11p

3.7. Waste

Appendix nr. 32: Waste management

Mandatory requirements

O19 Hazardous waste

All hazardous waste and special waste the hostel produces are sorted at source and disposed of in the best possible way from an environmental point of view in accordance with guidelines from the authorities. The following divisions exist: paint, solvents and waste oil (where relevant), batteries, light sources that contain heavy metals, i.e. fluorescent tubes and low-energy lamps, electronic waste.

O20 Waste sorting

Waste are sorted into the divisions stipulated by the municipality, a minimum into 4 of fractions.

The hostel sorts: paper, corrugated cardboard, soft cardboard, plastic, metal, textiles, organic waste, grease/oil...etc.

O21 Batteries

Battery collection is available for guests.

Point score requirements

P52 Further waste sorting

Waste is sorted into more than four fractions (0.5p per fraction). **(4 points)**

P53 Returnable packaging

At least 3 suppliers supply goods in returnable packaging at least twice a month. **(1 points)**

BiuBu: Yogurt (10 L) and Yogurt (250ml) paper boxes. (every week)

Undri: Empty plastic bottles replaced by full ones. (every month)

Just Food: When bringing ready food over to guests – it is all in returnable package (unregular supply).

Appendix nr. 40: Action plan 2011.

P54 Organic waste

Organic waste is composted, organically rotted or used for biogas production. **(1 point)**

Total score for Waste: 6p
Maximum total score for Waste: 6p

3.8. Transport and distribution

Mandatory requirements

P55 Own vehicles (max. 1p)

The hostel has no vehicles of its own but is renting a car from a National Car Rental Company used for short distances by staff. **(1 point)**

National Car Rental is ISO14001 certified

Appendix nr.22: Ecolabelled services.

Appendix nr. 33: Car Rental.

P56 Public transport

Information about public transport to and from the hostel is available to guests.

(1 point)

Clear information and a timetable is provided at reception.

Appendix nr. 34: Way of transportation for the guests.

P57 Bicycles and horses

Bicycles are available for rental and guests are provided clear information as to this possibility.

(1 point)

The hostel encourages the guests to share their car for long distance trips. One notice board is available in the entrance. People can leave messages easily if they are offering or looking for a ride.

Appendix nr. 34: Way of transportation for the guests.

Appendix nr. 40: Action plan 2011.

Total score for Transport and distribution: 3p
Maximum total score for Transport and distribution: 3p

3.9. Extra points from the limit values

P58 Limit values (max. 4p)

The hostel satisfies three limit values: energy consumption, chemical products consumption, and water production. **(3 points)**

Documentation determined in section 2.

P59 Energy consumption lower than limit value (max. 4p)

The establishment's total energy consumption is 95% lower than the limit value for energy. **(4 points)**

Documentation for the calculation of the energy limit value determined in section 2.2.

Total score for Limit values: 7p
Maximum total score for Limit values: 8p

3.12. Extra requirements for hostels with garden

Mandatory requirements

O23 Biocides

No chemical pesticides (herbicides) are used on the outdoor areas of the establishment.

Appendix nr. 35: Gardening

O24 Composting

Garden waste is composted. Composting is carried out by the hostel or outsourced.

Hostel's garden is larger than 1000m².

Appendix nr. 32: Waste management

Appendix nr. 35: Gardening

3.13. Extra requirements and adaptation for youth hostels

Mandatory requirements

O25 Dishwashing detergents and cleaning chemicals

All chemicals for dishwashing and cleaning which are provided to the guests are ecolabelled: laundry detergent Novaren, handsoap Pro Ren, and dishwasher soap Planta Aloe.

Appendix nr. 2: Summary and declaration from supplier.

Appendix 27: Cleaning products purchasing.

O26 Waste

Guests have clear, simple instructions to sort their waste.

Appendix nr.42: Guests information.

3.14. Environmental management

Appendix nr. 36: Environmental Management.

Appendix nr. 38: Implementation of action plan 2010.

Appendix nr. 40: Action plan 2011.

Mandatory requirements

O27 Organisation and responsibility

The organisation of the hostel is described and each employee has their own responsibility in environmental areas.

Appendix nr. 37: Organisation & responsibility.

O28 Actions to reduce environmental impact

Appendix nr. 39: Awards & certifications 2010

O29 Legislation and regulatory requirements

Hostel ensures the fulfilment of legislation, including legislation on the working environment, external environment, finances, hygiene and health.

O30 Information about the Swan for employees

Full-time employees, part-time employees, trainees, interns and contractors participating in the day-to-day operations have received knowledge to ensure that requirements of the Nordic Ecolabel license are met. All employees have been informed annually about the hostel's environmental work including action plans for continuous environmental improvements and the result of the measurements concerning the limit values for the Nordic Ecolabel license.

Appendix nr. 41: Information to the employees.

O31 Guest information

Guests are informed about their stay in a Nordic Ecolabelled hostel and therefore contributing to reducing the environmental impact of their stay and of the hostel's environmental efforts.

More information in hostel website: www.hostel.is and see part of Appendix nr. 31 and 49

Appendix nr. 42: Guests information.

O32 Continuous measurements

Hostel has procedures for measuring and documenting the limit values for the Swan license for water, energy, waste and chemical products as follows:

- Energy use – monthly
- Water use – monthly
- Chemical product quantity – yearly
- Waste quantity – yearly

Since the end 2010, the hostel has been implementing a regular eco-audit. 2 times per week, the green messenger checks the hostel according to an eco-audit board. The Green Messenger has to follow, fill, and give it to the manager each month.

Appendix nr. 43: Eco-audit.

O33 Documentation of Swan requirements

The swan annual report and requirements have been published on the Staff Diary online before. All documentation is published in Staff Diary. In the hostel there is also a printed copy available which is easily accessible for the staff in the reception area.

O34 Energy – demanding equipment and service log

The hostel maintains list of high energy consuming technical equipment. Every year we have a maintenance plan where checking and service for the equipment is included. There is a maintenance logbook about all the failures and repairs done, and every hostel work area has a checklist for service responsibility.

Appendix nr. 44: List of energy-demanding equipment.

O35 Handling of chemical products

The hostel has readily accessible, clear and easily understood instructions for the staff regarding the dosage and handling of chemical products. A written list of products is kept. Cleaning product lists are in every housekeeping storage place, and safety datasheets are available for staff in the Swan folder. This list is updated every year.

Appendix nr. 27: Cleaning products purchasing.

Appendix nr. 28: Dosage system.

Appendix nr. 41: Information to the employees.

O36 Annual follow-up

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The Nordic Ecolabel organisation follows up the environmental requirements of the report annually. For instance, a written follow-up to the report is returned detailing some of the things which could be improved, the hostel replies to this within the one year response time. Visits may also be made.

3.15 Total score

Part A

Section	Hostel's score	Max. Possible score
Operation and maintenance, transfer points from section 3.1	20.5p	25p
Hotel premises and purchased products, transfer points from section 3.2	16p	20p
Guest rooms, transfer points from section 3.3	9.5p	13p
Kitchen and dining room, transfer points from section 3.4	5.5p	7,5p
Cleaning and laundry, transfer points from section 3.6	8p	11p
Waste, transfer points from section 3.7	6p	6p
Transport, transfer points from section 3.8	3p	3p
Total, Part A	68.5p	85.5p

Part C

Section	Hotel's score
Transfer points from P58 (Limit values)	3p
Transfer points from 59 (Energy consumption)	4p
Total, part C	7p

**Total points score,
Total the red & blue points in parts A and C**

Hotel's score	Max. Possible score
75.5p	85.5p

At least 60% of the maximum point score for Operation and maintenance is achieved?

Yes

At least 65% of the maximum total point score is achieved?

Yes

50% of the maximum total point score must be met by Icelandic hostels?

Yes

We achieved 88% of the maximum score in 2010!